

## Curriculum Vitae

### ANDREA B. HOLLINGSHEAD

University of Southern California  
3502 Watt Way, ASC 101A  
Annenberg School for Communication and Journalism  
Los Angeles, CA 90089  
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(Dec 2020)

### EDUCATION

- Ph.D.** Social Psychology, University of Illinois at Urbana-Champaign
- M.A.** Psychology, University of Illinois at Urbana-Champaign
- B.A.** Psychology, Yale University

### PROFESSIONAL EXPERIENCE

- 7/20-12/20 Acting Associate Dean for Research, Annenberg School for Communication and Journalism, University of Southern California
- 8/16-8/18 Associate Dean for Research, Annenberg School for Communication and Journalism, University of Southern California
- 8/15-8/16 Associate Dean for Faculty and Research, Annenberg School for Communication and Journalism, University of Southern California
- 5/07-present Professor, Annenberg School for Communication and Journalism, University of Southern California
- 5/07-present Professor, Marshall School of Business, University of Southern California
- 8/08-present Professor, Department of Psychology, University of Southern California
- 8/15-8/16 Associate Dean for Faculty Affairs and Research, Annenberg School for Communication and Journalism, University of Southern California
- 8/05-5/07 Associate Professor, Annenberg School for Communication, University of Southern California

- 8/99-8/05 Associate Professor, Department of Speech Communication, University of Illinois at Urbana-Champaign
- 8/99-8/05 Associate Professor, Department of Psychology, University of Illinois at Urbana-Champaign
- 1/12-3/12 Visiting Scholar, Department of Management and Organization, University of Western Australia Business School, Perth, Australia
- 4/12-6/12 Visiting Scholar, Department of Organisational Behaviour, INSEAD Business School, Fontainebleau, France
- 10/00 Visiting Scholar, Kellogg Teams and Groups Research Center, Kellogg Graduate School of Management, Northwestern University.
- 1/00-4/00 Visiting Scholar, Department of Psychology, Chinese University of Hong Kong, Hong Kong, SAR, China.
- 11/99-1/00 Visiting Scholar, Department of Psychology, Hebrew University of Jerusalem, Jerusalem, Israel.
- 8/93 - 8/99 Assistant Professor. Department of Speech Communication, University of Illinois at Urbana-Champaign.
- 8/93 - 8/99 Assistant Professor, Department of Psychology, University of Illinois at Urbana-Champaign.

## RESEARCH AND SCHOLARSHIP

### BOOKS

- Hollingshead, A. B. & Poole, M. S. (Eds.) (2012). *Research methods for studying groups and teams: A guide to approaches, tools, and technologies*. Taylor & Francis/Routledge: New York and London.
- Poole, M. S., & Hollingshead, A. B. (Eds.) (2005). *Theories of small groups: Interdisciplinary perspectives*. Thousand Oaks, CA: Sage Publications Inc.
- McGrath, J. E., & Hollingshead, A. B. (1994). *Groups interacting with technology*. Newbury Park, CA: Sage Publications Inc.

## JOURNAL ARTICLES AND OTHER PUBLICATIONS

- Yan, B., Hollingshead, A. B., Alexander, K. S., Cruz, I., Shaikh, S. J. (in press). Group communication and transactive memory systems: An empirical review. *Small Group Research*.
- Bighash, L., Alexander, K. S., Hagen, C., & Hollingshead, A. B. (2020). A model of social eavesdropping in communication networks. *International Journal of Communication, 14*.
- Yan, B., Lewis, K., Figge, P., Hollingshead, A. B., Alexander, K. S., Kim, Y.J., Fang, C. (2020). Intelligent machines and teamwork: Help or hindrance. *Academy of Management Proceedings*. Volume 2020. Issue 1.
- Yan, B., Kim, Y. J., Hollingshead, A. B., & Brandon, D. P. (2019). Conceptualizing groups as multidimensional networks. In A. Attrill-Smith, C. Fullwood, M. Keep, and D. J. Kuss (Eds.), *Oxford Handbook of Cyberpsychology*, Oxford University Press: London. (Winner of the Dennis Gouran Research Award, National Communication Association.)
- Hagen, C., Bighash, L., Hollingshead, A. B., Shaikh, S. & Alexander, K. S. (2018). Why are you watching? Video surveillance in organizations. *Corporate Communications, 23*, 274-291.
- Jian, L., Hollingshead, A. B., & Lin, J. C. (2018). Second guessing in group decision making. *Communication Research*. First published: Sept. 22, 2018 (online)
- Yoon, K., Gupta, N., & Hollingshead, A. B. (2016). Judging the (in)competence of coworkers: Impression formation and early work experiences, In J. Treem and P. Leonardi, *Expertise in Organizations* (pp. 123-142), Oxford, UK: Oxford University Press.
- Hollingshead, A. B. (2016). Kurt Lewin. *International Encyclopedia of Communication Theory and Philosophy*. Wiley-Blackwell.
- Kim, Y. J. & Hollingshead, A. B. (2015). Online social influence: Past, present, and future. In E. Cohen (editor), *Communication Yearbook, 39*, 163-192.
- Seibold, D. R., Hollingshead, A. B., & Yoon, K. (2014). Embedded teams and embedding organizations. In L. L. Putnam & D. Mumby (Eds.), *The Sage Handbook of Organization Communication*. Thousand Oaks, CA: Sage Publications Inc.
- Hollingshead, A. B. & Carnevale, P. J. (2013). Teams and technologies for a new data world: Emerging technical advances that are revolutionizing behavioral interaction and its study. Report Commissioned by the National Research Council.

- Hollingshead, A. B. & Poole, M. S. (2012). An introduction to group research methods. In A. B. Hollingshead & M. S. Poole, *Research methods for studying groups and teams: A guide to approaches, tools, and technologies*. Taylor & Francis/Routledge: New York and London.
- Hollingshead, A. B. (2011). The dynamics of leader emergence in online groups. In Z. Birchmeier, B. Dietz-Uhler & G. Stasser (Eds), *Strategic Uses of Social Technology: An Interactive Perspective of Social Psychology*, Cambridge Press: Cambridge, England.
- Hollingshead, A. B., Gupta, N., Yoon, K., & Brandon, D. P. (2011). Transactive memory theory and teams: Past, present, and future. In E. Salas, S. M. Fiore, & M. Letsky (Eds.), *Theories of team cognition: Cross-disciplinary perspectives*. Taylor & Francis: New York.
- Manthous, C. & Hollingshead, A. B. (2011). Team science and critical care. *American Journal of Respiratory and Critical Care Medicine*. 184, 17-25.
- Manthous, C., Nembhart, I. M., Hollingshead, A. B. (2011). Building effective critical care teams. *Critical Care*, 15:307.
- Gupta, N. & Hollingshead, A. B. (2010). Integrated vs. differentiated transactive memory effectiveness: It depends on the task. *Group Dynamics: Theory, Research, and Practice*. 14:4, 384-398.
- Hollingshead, A.B. (2010). Communication, coordinated action, and focal points in groups: from dating couples to emergency responders. In Agnew, C. R., Carlston, D. E., Graziano, W. G., & Kelly, J. R. (Eds.), *Then a miracle occurs: Focusing on behavior in social psychological theory and research* (pp. 391-410). New York: Oxford University Press.
- Hollingshead, A. B., Brandon, D. P., Yoon, K., & Gupta, N. (2010). Communication and knowledge-sharing errors in groups: A transactive memory perspective. In H. Canary & R. McPhee (Eds), *Communication and Organizational Knowledge: Contemporary Issues for Theory and Practice*, Taylor Francis/Routledge.
- Yoon, K. & Hollingshead, A. B. (2010). Cultural Stereotyping, convergent expectations, and performance in cross-cultural collaborations. *Social Psychology and Personality Science*. 1:2, 160-167.
- Hollingshead, A. B. (2009). Transactive memory. In J. Levine and M. Hogg (Eds.) *Encyclopedia of group processes and intergroup relations*. Thousand Oaks, CA: Sage.
- Baer, M., Oldham, G. R., Jacobsohn, G. C., & Hollingshead, A. B. (2008). The personality composition of teams and creativity: The moderating role of team creative confidence. *Journal of Creative Behavior*. 42, 255-282.

- Littlepage, G. E., Hollingshead, A. B., Drake, L. R., & Littlepage, A. M. (2008). Transactive memory and performance in work groups: Specificity, communication, ability differences and work allocation. *Group Dynamics, 12*, 223-241.
- Brandon, D. P., & Hollingshead, A. B. (2008). Collaborative knowledge and training in online groups. In V. I. Sessa & M. London, (Eds.) *Work Group Learning* (pp. 285-313). New York: Lawrence Erlbaum Associates.
- Majchrzak, A., Jarvenpaa, S. L. & Hollingshead, A. B. (2007). Coordinating expertise among emergent groups responding to disasters. *Organization Science, 18*, 147-161.
- Hollingshead, A. B., Costa, G. H. & Beck, S. (2007). Motives and goals in context: A strategic analysis of information sharing in groups. In K. Fiedler (Ed.), *Frontiers of Social Psychology: Social Communication*. New York: Psychology Press.
- Hollingshead, A. B. (2007). Transactive memory. In R. Baumeister and K. Vohs (Eds.) *Encyclopedia of social psychology*. Thousand Oaks, CA: Sage.
- Brandon, D. P. & Hollingshead, A. B. (2007). Categorizing on-line groups. In A. Joinson, K. McKenna, T. Postmes, & U. Reips (Eds.), *The Oxford Handbook of Internet Psychology* (pp. 105-120). Oxford, England: Oxford University Press.
- Baer, M., Oldham, G. R., Hollingshead, A. B. & Jacobsohn, G. C. (2005). Revisiting the birth order-creativity connection: The role of sibling constellation. *Creativity Research Journal, 17*, 67-77.
- Fraidin, S. N. & Hollingshead, A. B. (2005). "I know what I'm doing": The impact of gender stereotypes about expertise on task assignments in groups. In M. Neale, E. Mannix and M. Thomas-Hunt (Eds.), *Managing Groups and Teams* (Vol. 7—Status) (pp. 121-141). Greenwich, CT: JAI Press.
- Hollingshead, A. B. & Contractor, N. S. (2005). New media and small group organizing. In L. Lievrouw and S. Livingstone (Eds.), *Handbook of New Media: Student Edition*, London, England: Sage.
- Fulk, J., Monge, P. R. & Hollingshead, A. B. (2005). Knowledge resource sharing in dispersed multinational teams: Three theoretical lenses (pp.159-189). In D. Shapiro, J. Cheng, and M. Von Glinow (Eds.), *Managing Multinational Work Teams: Theory Advancement and Global Application*.(in Advances in International Management series), Elsevier/JAI.
- Hollingshead, A. B., Wittenbaum, G. M., Paulus, P., Hirokawa, R., Ancona, D., Peterson, R., Jehn, K., and Yoon, K. (2005.) A look at groups from the functional perspective. In M. S. Poole & A. B. Hollingshead (Eds.), *Theories of Small Groups*. Thousand Oaks, CA: Sage.

- Perlin, K., Flanagan, M., & Hollingshead, A. B. (2005). The Rapunsel project. In G. Subsol (Ed.) *Virtual storytelling: Using virtual reality technologies*. (pp. 251-259). Springer.
- Wittenbaum, G. M., Hollingshead, A. B. & Botero, I. (2004). From cooperative to motivated information sharing in groups: Going beyond the hidden profile paradigm. *Communication Monographs*, 71, 286-310.
- Brandon, D. P. & Hollingshead, A. B. (2004). Transactive memory systems in organizations: Matching tasks, expertise and people. *Organization Science*, 15, 633-644.
- Hollingshead, A. B. & Poole, M. S. (2004). Interdisciplinary theoretical perspectives of small groups: Part II. *Small Group Research*, 35, 243-245.
- Poole, M. S., Hollingshead, A. B., McGrath, J. E., Moreland, R. L., & Rohrbaugh, J. (2004). Interdisciplinary perspectives on small groups. *Small Group Research*, 35, 3-16.
- Wittenbaum, G. M., Hollingshead, A. B., Paulus, P., Hirokawa, R., Ancona, D., Peterson, R., Jehn, K., and Yoon, K. (2004). The functional perspective as a lens for understanding groups. *Small Group Research*, 35, 17-43.
- Hollingshead, A. B. (2004). Communication technology, the Internet and group research. Reprinted in M. Brewer & M. Hewstone (Eds), *Readings in Applied Social Psychology, Perspectives of Social Psychology Series*. Oxford, England: Blackwell.
- Hollingshead, A. B. & Brandon, D. P. (2003). Communication and transactive memory systems. *Human Communication Research*, 29, 607-615.
- Hollingshead, A. B. & Fraidin, S. N. (2003). Gender stereotypes and assumptions about expertise in transactive memory. *Journal of Experimental Social Psychology*, 39, 355-363.
- Hollingshead, A. B., Fulk, J. & Monge, P. (2002). Fostering Intranet knowledge sharing: An integration of transactive memory and public goods approaches. In P. Hinds & S. Kiesler (Eds.), *Distributed work: New research on working across distance using technology* (pp. 335-355). Cambridge, MA: MIT Press.
- Hollingshead, A. B. & Contractor, N. S. (2002). New media and organizing at the group level (pp. 221-235). In L. Lievrouw and S. Livingstone (Eds.), *The Handbook of New Media*, London, England: Sage.
- Alexander, S. C., Peterson, J. L. & Hollingshead, A. B. (2002). Support at your keyboard: A study of on-line support groups. In L. Frey (Ed.), *Group Communication in Context, Vol. 2*, Hillsdale, N.J., Lawrence Erlbaum Associates.

- Hollingshead, A. B. (2001). Cognitive interdependence and convergent expectations in transactive memory. *Journal of Personality and Social Psychology*, 81, 1080-1089.
- Hollingshead, A. B. (2001). Computer-mediated communication, the Internet, and group research. In M. Hogg and R. S. Tindale (Eds.), *Blackwell handbook of social psychology. Vol. 3 Group Processes* (pp. 557-573). Oxford, England: Blackwell.
- Hollingshead, A. B. (2000). Perceptions of expertise and transactive memory in work relationships. *Group Processes and Intergroup Relations*, 3, 257-267.
- Hollingshead, A. B. (2000). Truth and deception in computer-mediated groups. In M. A. Neale, E. A. Mannix and T. Griffith (Eds.), *Research in Managing Groups and Teams. (Volume 3: Technology and Teams*, pp. 157-173) Greenwich, CT: JAI Press.
- Brandon, D. P. & Hollingshead, A. B. (1999). Collaborative learning and computer-supported groups. *Communication Education*, 48, 109-126.
- Hollingshead, A. B. (1999). The rewards and challenges of conducting applied small group research. [Review of the book *Theory and Research on Small Groups*]. *Contemporary Psychology*, 44, 361-363.
- Hollingshead, A. B. (1999). Self, community, reality and the Internet. [Review of book: *Psychology and the Internet: Intrapersonal, Interpersonal, and Transpersonal Implications*]. *Journal of Communication*, 200-202.
- Hollingshead, A. B. (1998). Retrieval processes in transactive memory systems. *Journal of Personality and Social Psychology*, 74, 659-671.
- Hollingshead, A. B. (1998). Communication, learning and retrieval in transactive memory systems. *Journal of Experimental Social Psychology*, 34, 423-442.
- Hollingshead, A. B. (1998). Group and individual training: The impact of practice on performance. *Small Group Research*, 29, 254-280.
- Hollingshead, A. B. (1998). Distributed expertise and transactive processes in decision-making groups. In M. A. Neale, E. A. Mannix, & D. H. Gruenfeld (Eds.), *Research on Managing in Groups and Teams. (Volume 1)* (pp. 105-125). Greenwich, CN: JAI Press.
- Bonito J. A. & Hollingshead, A. B. (1997). Participation in small groups. *Communication Yearbook*, 20, 227-261.
- Hollingshead, A. B. (1996). The rank order effect in group decision making. *Organizational Behavior and Human Decision Processes*, 68, 181-193.

Hollingshead, A. B. (1996). Information suppression and status persistence in group decision making: The effects of communication media. *Human Communication Research, 23*, 193-219.

Laughlin, P. R. & Hollingshead, A. B. (1995). A theory of collective induction. *Organizational Behavior and Human Decision Processes, 61*, 94-107.

Hollingshead, A. B. & McGrath, J. E. (1995). Computer-assisted groups: A critical review of the empirical research. In R. A. Guzzo & E. Salas (Eds.), *Team effectiveness and decision making in organizations* (pp. 46-78). San Francisco: Jossey-Bass.

Hollingshead, A. B., McGrath, J. E. & O'Connor, K. M. (1993). Group task performance and communication technology: A longitudinal examination of computer-mediated vs. face-to-face groups. *Small Group Research, 24*, 307-333.

Gruenfeld, D. H & Hollingshead, A.B. (1993). Sociocognition in work groups: The integrative complexity of individual and group conceptualization. *Small Group Research, 24*, 362-382.

McGrath, J. E., Arrow, H., Gruenfeld, D. H, Hollingshead, A. B., & O'Connor, K. M. (1993). Groups, tasks, technology, and time: An integration. *Small Group Research, 24*, 406-420.

McGrath, J. E. & Hollingshead, A. B. (1993). Putting the "G" Back in GSS: Some theoretical issues about dynamic processes in groups with technological enhancements. In L. M. Jessup & J. Valacich (Eds.), *Group support systems: New perspectives* (pp. 78-96). New York: MacMillan.

Laughlin, P. R., VanderStoep, S.W. & Hollingshead, A. B. (1991). Collective versus individual induction: Recognition of truth, rejection of error, and collective information processing. *Journal of Personality and Social Psychology, 61*, 50-67.

Carnevale, P. J. & Hollingshead, A. B. (1991). Negotiating for your group. *Encyclopedia of human behavior*, Volume 13, (pp. 1906-1915.) New York: Marshall Cavendish.

Hollingshead, A. B. & Carnevale, P. C. (1990). Positive affect and decision frame in integrative bargaining. *Academy of Management: Best papers proceedings 1990*, 385-389.

## **UNDER REVIEW/INVITED CONTRIBUTIONS IN PREPARATION**

Yan, B. & Hollingshead, A. B. When proselves act more “socially” than prosocials: Social value orientation, social influence and crowdsourced creativity. Under review.



Wittenbaum, G. & Hollingshead, A. B. Information sharing and transactive memory in groups. In *Handbook of Group Communication*. (S. Beck, J. Keyton & M.S. Poole, Eds). Emerald. Invited chapter in preparation.

### **SPECIAL ISSUE EDITOR**

Hollingshead, A. B. & Poole, M. S. (Guest Eds.) (2004). Interdisciplinary perspectives of small groups. *Small Group Research*. Feb and June issues.

### **INVITED PRESENTATIONS**

Hollingshead, A. B. (2016). *Ethics of videosurveillance: From CCTV to Drones*. USC DECIDE Fall Symposium on Next Generation Ethics. (Oct)

Hollingshead, A. B. (2016). *Online social influence*. USC Marshall-UC Berkeley Conference on Psychology and Technology (Oct).

Yoon, K., Gupta, N. & Hollingshead, A.B. (2014). *Judging the (In)Competence of Coworkers*. Workshop on Expertise in Organizations. University of Texas. (June).

Hollingshead, A. B. (2014). *Teaching with teams (and technology)*. USC Center for Scholarly Technologies. Faculty forum on “Collaborating across learning environments.” (Feb).

Hollingshead, A, B. (2013). *Every experience no matter how mundane is a potential opportunity*. Invited Speaker in *What Matters to Me and Why* series, Office of Religious Life, University of Southern California (Dec).

Hollingshead, A. B. (2013). *Transactive memory errors*. Invited speaker at the Multilevel Approach to Distributed Cognition Workshop funded by the European Science Foundation. Cascais, Portugal (Oct).

Hollingshead, A. B. (2013). *Teams, transactive memory and networks*. Invited speaker at the Network Science Meets the Science of Teams Workshop funded by the National Science Foundation. Northwestern University (Oct).

Hollingshead, A. B. (2013). *Parameters and mechanisms of rank order procedures*. Invited speaker at the Center for Scientific Review Symposium on Ranking, National Institutes of Health (Sep).

Hollingshead, A, B. (2013). *Core elements for effective team collaborations*. Teaching with Technology Series, Center for Scholarly Technologies, University of Southern California (May).

- Hollingshead, A. B. (2013). *Measuring team cognition through communication: A socio-cognitive perspective*. Invited speaker at the Multidisciplinary Measurement Approaches to Team Cognition workshop funded by the Office of Naval Research, University of Central Florida (Feb).
- Hollingshead, A. B. (2011). *Transactive memory errors*. Invited speaker at Organization Science Winter Conference, Steamboat Springs, CO (Feb).
- Hollingshead, A. B. (2008). *The benefits and pitfalls of transactive memory: Shared cognition about unique knowledge*. Invited speaker at MURI workshop on "Theories of Shared Cognition." University of Central Florida (Oct).
- Hollingshead, A. B. (2008). *Communication, cognitive synchrony and coordinated action*. Invited speaker at the Inaugural Purdue Psychological Sciences Symposium. Purdue University (May).
- Hollingshead, A. B. (2006). *Transactive memory and collaboration in the Distributed Workplace*. Invited speaker at workshop sponsored by Center for Work, Technology, & Organization and Sun Microsystems. Santa Clara, CA (Mar).
- Hollingshead, A. B. (2005). *Strategic information sharing in groups*. Invited presentation at the Society for Experimental Social Psychology Small Groups Preconference, San Diego (Oct.)
- Hollingshead, A. B. (2005). *Group influence processes in computer-mediated groups*. Communication and Communication Technologies Colloquium Series. University of Arizona (Apr).
- Hollingshead, A. B. (2005). *Motivated information sharing in computer-mediated groups*. Invited Presentation for Conference on Group Processes in Computer-Supported Interaction: Technological and Social Determinism. Miami University of Ohio (Apr).
- Hollingshead, A. B. (2004). *Strategic information sharing in computer-mediated groups*. Invited Presentation for Cambridge Colloquium on Complexity and Social Networks. Harvard University (Dec).
- Hollingshead, A. B. (2004). *Strategic information sharing in groups*. Invited Presentation at the Wharton 10th Annual OB Conference. University of Pennsylvania (Nov).
- Hollingshead, A. B. (2003). *Judging expertise in groups*. Invited presentation at Small Groups Preconference: Society for Experimental Social Psychology, Boston (October).

Hollingshead, A. B. (2003). *Motivated information sharing in groups*. Invited presentation at workshop on Information Aggregation sponsored by the National Science Foundation. University of Maryland (May).

Fraidin, S. N. & Hollingshead, A. B. (2003). *"I know what I'm doing": The impact of gender stereotypes about expertise on task assignments in groups*. Invited Presentation at Managing Groups and Teams conference. Cornell University (May).

Hollingshead, A. B. (2002). *Truth and lying in computer-mediated groups*. Invited Presentation at 43.Kongress der DGPs (Germany Psychological Association), Berlin, Germany (Sept).

Hollingshead, A. B. (2002). *Truth and lying in computer-mediated interactions*. Invited Presentation at Conference on Computer-mediated Social Interaction. Department of Psychology, Miami University of Ohio (May).

Hollingshead, A. B., Wittenbaum, G. M., Paulus, P., Hirokawa, R., Ancona, D., Peterson, R., Yoon, K., and Jehn, K. (2001). *Groups from the functional perspective*. Invited presentation at Conference on Assessing Theory and Research on Groups. College Station, Texas (Oct).

Hollingshead, A. B. (2001). *Social stereotypes, perceptions about expertise, and transactive memory*. Invited presentation at the Midwestern Psychological Association. Chicago (May).

Hollingshead, A. B. (2001). *Geographically Distributed Work Teams*. (2001). Invited Speaker at Conference on Global Leadership, Center for Creative Leadership, University of Maryland. College Park, MD (Apr).

Hollingshead, A. B., Fulk, J., & Monge, P. (2000). *Getting coworkers to contribute their knowledge to intranets: An integration of transactive memory and public goods approaches*. Invited presentation at NSF workshop on Distributed Work, Carmel (Aug).

Hollingshead, A. B. (1999). *Transactive memory and work groups*. Invited Symposium on Work Groups. American Psychological Society. Denver (June).

Hollingshead, A. B. (1999). *Truth and deception in computer-mediated groups*. Invited presentation at the Managing Groups and Teams conference. Columbia University, (May).

Hollingshead, A. B. (1997). *Distributed expertise and transactive processes in decision-making groups*. Invited presentation at the Managing Groups and Teams conference. Stanford University (May).

McGrath, J. E., & Hollingshead, A. B. (1992). *Putting the "G" Back in GSS: Some theoretical issues about dynamic processes in groups with technological enhancements*. Invited

presentation at Group Support Systems: New Perspectives Conference, Bloomington, IN (May).

## INVITED COLLOQUIA

School of Applied Psychology, University of Applied Arts and Sciences Northwest Switzerland  
Department of Organisational Behaviour, INSEAD Business School  
Department of Management and Organization, University of Western Australia  
Department of Communication, Northwestern University  
Department of Communication, Cornell University  
Department of Communication, University of California Santa Barbara  
Department of Psychology, San Diego State University  
Department of Psychology, University of Southern California  
Department of Communication, University of Arizona  
Annenberg School of Communication, University of Southern California  
Department of Management and Organizations, Rotterdam University  
Department of Organizational and Applied Psychology, Leiden University  
Johnson School of Business, Cornell University  
Sloan School of Management, Massachusetts Institute of Technology  
Kennedy School of Government, Harvard University  
Tuck School of Business, Dartmouth University  
Department of Management, Fuqua Business School, Duke University  
Department of Psychology, Humboldt University, Berlin, Germany  
Department of Psychology, University of Tuebingen, Germany  
Department of Psychology, Purdue University  
Department of Social and Decision Sciences, Carnegie Mellon University  
Kellogg Graduate School of Management, Northwestern University  
Department of Psychology, Chinese University Hong Kong  
Department of Psychology, Hong Kong University (Social program)  
Department of Psychology, Hebrew University (Jerusalem, Israel)  
School of Management, Yale University (OB progra  
Department of Psychology, New York University  
Department of Communication, Library and Information Studies, Rutgers University  
Leonard Stern School of Business, New York University (OB program)  
Department of Psychology, University of Illinois Urbana-Champaign  
The Wharton School, University of Pennsylvania (OB Conference)  
Department of Communication, Purdue University  
Department of Psychology, Rice University  
Department of Business Administration, University of Illinois at Urbana-Champaign  
Department of Psychology, University of California Santa Barbara  
Department of Organization Behavior, University of Iowa  
Center for Decision Research, University of Chicago  
Department of Business Administration, University of Michigan

Department of Psychology, University of Michigan  
Department of Administrative Science, George Washington University

## **CONFERENCE PAPERS AND PRESENTATIONS**

More than 120 papers or presentations at the following conferences:

Academy of Management Annual Meeting, 2010, 2008, 2006, 2005, 2004, 2002, 1998, 1997, 1996, 1995, 1994, 1990

American Psychological Society, 2010, 2001, 1999, 1996

Computer-supported Cooperative Work (CSCW), 1991

IN-Group (Interdisciplinary Network of Group Researchers): 2019, 2018, 2017, 2014, 2013, 2011, 2009, 2008, 2007, 2006

International Communication Association: 2020, 2019, 2018, 2017, 2016, 2015, 2013, 2011, 2010, 2009, 2005, 2004, 2003, 2002, 2001, 1999, 1998, 1997, 1996, 1995, 1994

International Association for Conflict Management: 2013, 2011, 2009, 2005, 2002, 2001, 1999, 1997, 1994

Midwestern Psychological Association: 2001, 1999, 1995

National Communication Association/Speech Communication Association: 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013, 2012, 2011, 2010, 2009, 2007, 2006, 2005, 2004, 2003, 2002, 1999, 1997, 1995, 1994

Society for Judgment and Decision Making: 1992

Society for Industrial-Organizational Psychology: 2005

Sixth International Kurt Lewin Conference 1994

Society for Experimental Social Psychology: 2005, 2004, 2003, 1995

Sunbelt Social Networks Conference 2008, 2002

TIMS/ORSA 1993

## RESEARCH GRANTS AND FELLOWSHIPS

US Army Research Office (\$700,000), “Transactive Memory Systems in Teams Performing Multi-Task Activities” PI: Kyle Lewis (UCSB). Co-PIs: Andrea Hollingshead (USC), Linda Argote (CMU), Anita Woolley (CMU). Proposal Log Number 67452-NS, Award Number W911NF-16-1-0005, HRPO Log Number A-19624.b. 1/16-12/18.

Department of Homeland Security, USC Center for Risk and Economic Analysis of Terrorism Events (\$35,000), “Public Reactions to Video Surveillance.” PI: Andrea Hollingshead; Co-PI: Peter Carnevale (USC). 8/15-7/16.

National Institute of Health, USC Clinical and Translational Science Pilot Program (\$30,000), “Crowdsolving and Improving Health Care in Los Angeles: A Pilot Study with the LAB-CTSI Office of Community Engagement.” PI: Andrea Hollingshead; Co-PI: Peter Carnevale (USC). 10/10-3/11.

National Science Foundation, Information Technology Research (ITR) (\$3,999,996). “Collaboration Model to Prepare, Respond, and Recover from Disaster.” (ITR-0427089) PI: Feniosky Pena-Mora (UIUC), Co-PIs: Andrea Hollingshead, Noshir Contractor (UIUC), Indranil Gupta (UIUC), Gene Robinson (UIUC), Stuart Foltz (US Army Corps of Engineers). Awarded 9/04-9/09.

National Science Foundation, Gender in Science and Engineering (GSE) (\$897,000). “Realtime, Applied Programming for Underrepresented Students' Early Literacy (RAPUNSEL).” (HRD-0332898) PI: Ken Perlin (NYU), Co-PIs: Andrea Hollingshead & Mary Flanagan (Hunter College). Awarded 10/03 – 10/06. [www.rapunsel.org](http://www.rapunsel.org)

National Science Foundation, Knowledge and Distributed Intelligence Initiative (KDI) (\$1,500,000). “Computational Modeling and Empirical Testing of the Evolution of Knowledge Networks in 21st Century Organizational Forms.” (IIS-9980109) PI: Noshir Contractor, Co-PIs: Andrea Hollingshead, Peter Monge, Kathleen Carley, Stanley Wasserman, Ray Levitt, Janet Fulk and Francois Barr, John Kunz. Awarded 10/99 – 10/02.

Research Board Grant, University of Illinois (\$5,400). “Strategic information sharing in groups.” Awarded 5/02.

Center for Human Resource Management, University of Illinois (\$10,000). “Using Technologies to Support and Enhance Organizational Knowledge Networks.” Co-PIs: Noshir Contractor and Andrea Hollingshead. Awarded 12/01.

Research Board Grant, University of Illinois (\$9,800). “When the Low Status Member is an Expert: Getting Low Status Members to Participate and High Status Members to Listen.” Awarded 5/99.

Research Board Grant, University of Illinois (\$6,478). "Transactive memory in work groups." Awarded 5/98.

Research Board Grant, University of Illinois (\$ 5,755). "Nonverbal communication and paralanguage in transactive memory systems." Awarded 12/96.

Research Board Grant, University of Illinois (\$ 3,500). "Communication and shared memory systems." Awarded 5/96.

Research Board Grant, University of Illinois (\$ 2,880). "The development and communication of shared memory systems in intimate couples and work groups." Awarded 5/95.

Arnold O. Beckman Research Award (\$6,774), "Information and Technology in Group Decision Making." University of Illinois Campus Research Board. Awarded 5/94.

Sloan Foundation Grant (\$56,202), "Collaboration Support for the Senior Design Project in Engineering" Principal Investigators: Peter DeLisle (Engineering), Barbara O'Keefe, Noshir Contractor, and Andrea Hollingshead. Awarded 3/95.

### **PROFESSIONAL AWARDS AND HONORS**

Fellow, International Communication Association, 2020

Dennis Gouran Research Award for Outstanding Article or Book Chapter, 2020, National Communication Association, Group Communication Division for

Best Paper Proceedings, Academy of Management, 2020

USC Mentoring Award for Faculty Mentoring Graduate Students, 2017

Ernest Bormann Research Award for Best Book or Monograph, National Communication Association, Small Groups Division, 2013 for *Research Methods for Studying Groups: A Guide to Approaches, Tools, and Technologies*.

USC Stevens Institute, Ideas Empowered Class of 2010

Ernest Bormann Research Award for Best Book or Monograph, National Communication Association, Small Groups Division, 2006 for *Theories of Small Groups: Interdisciplinary Perspectives*.

Lambda Pi Eta Award for Outstanding Undergraduate Teaching (Department Award), 1998

Campus-wide list of teachers ranked as excellent by their students, University of Illinois, Spring 1992, Spring, 1994, Fall 1995, Spring, 1995, Fall, 1996, Spring 1996, Fall, 1997, Spring, 1998, Fall, 1998, Spring, 1999, Fall 2000, Spring 2001, Fall 2001, Spring 2002, Fall 2003, Spring 2004 (Every semester I taught at the University of Illinois)

Ronald E. McNair Minority Scholars Program Faculty Mentor, Summer 1995

Arnold O. Beckman Research Award, University of Illinois Urbana-Champaign, 1994

Finalist, Society for Experimental Social Psychology (SESP) Dissertation Award 1994

Top Three Finalist, American Psychological Association Division 49 (Group Psychology and Group Psychotherapy) 1994 Dissertation Prize

Top Three Paper Award, Academy of Management, Conflict Management Division. (1990)

*Honorary/Guest Coach:*

University of Southern California Men's Football Team, 2006, 2020

University of Illinois Men's Baseball Team, 2001

University of Illinois Men's Football Team, 1998

University of Illinois Women's Volleyball Team, 1996

## **SERVICE**

### **EDITOR**

Senior Editor, Organization Science, 2004-2007

Guest Associate Editor, Management Science, Special Issue on Knowledge Management, 2001

### **EDITORIAL BOARDS**

Editorial Board, Journal of Applied Communication Research, for special issue in honor of David Seibold, 2017

Editorial Board, Journal of Experimental Social Psychology, 2006-2016

Editorial Board, Communication Monographs, 2010-2015

Editorial Board, Journal of Communication, 2008-2015

Editorial Board, Journal of Personality and Social Psychology, 2003-2015

Editorial Board, Small Group Research, 2001-2004; 2013-2015

Editorial Board, Social Psychology and Personality Science, 2009-2010

Editorial Board, Academy of Management Journal, 1999-2004

Editorial Board, Group Dynamics: Theory, Research and Practice, 2003-2004

Editorial Board, Group Processes and Intergroup Relations, 2002-2004

Editorial Board, Personality and Social Psychology Bulletin, 1998-2000



Editorial Board, Communication Education, 1997-1999

Editorial Board, Handbook of Group Communication, 1997-1998

### **AD HOC REVIEWER**

Administrative Science Quarterly

British Journal of Social Psychology

Communication Monographs

Communication Yearbook

Computer Supported Collaborative Work (CSCW)

European Journal of Social Psychology

Human Communication Research

IEEE Transactions on Systems, Man, and Cybernetics

Information Systems Research

Journal of Applied Social Psychology

Journal of Computer Mediated Communication

Management Information Systems Quarterly

Management Science

Organizational Behavior and Human Decision Processes

Organization Science

Personality and Social Psychology Bulletin

Psychonomic Bulletin and Review

Psychological Reports

Social Influence

### **MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS**

International Communication Association (ICA)

National Communication Association (NCA)

Interdisciplinary Network for Group Research (INGroup)

### **SERVICE TO ASSOCIATIONS AND TO DISCIPLINE**

Academy of Management

Doctoral Consortium Presenter, Organization Communication and Information Systems Division, Academy of Management, 2006, 2008, 2012

Dissertation Award Committee Member, Organization Communication and Information Systems Division, Academy of Management, 2005

Nominating Committee, Officers for Organization Communication and Information Systems Division, Academy of Management, 1999

International Communication Association

Chair, Awards Committee, International Communication Association, 2015

Chair, Aubrey Fisher Mentorship Award Committee, International Communication Association 2014

Member, Aubrey Fisher Mentorship Award Committee, International Communication Association 2013

#### National Communication Association

Past-Chair, Group Communication, 2018

Chair, Group Communication Division, 2017

Vice Chair, Group Communication Division 2016

Vice Chair-Elect (Program Chair), Group Communication Division 2015

Best Paper Award Committee, Group Communication Division, 2014, 2015

#### Interdisciplinary Network for Group Research (INGRoup)

Member, INGRoup Grant Review Panel, 2020

Member, Richard Hackman Dissertation Award Committee, 2017

Member, Joseph E. McGrath Lifetime Achievement Award Committee, 2015

Paper Reader, INGRoup, 2006-present

Member, Steering Committee to explore possibility of creating an interdisciplinary association devoted to the study of small groups. (Committee created Oct 2003; INGRoup Organization created September, 2005; First conference: July, 2006)

#### Other

Program Committee, Third International Conference on e-Social Science, 2007

Co-Organizer, Eleventh Society of Experimental Social Psychology (SESP) Groups Pre-Conference, Oct, 2003

Program Committee, International Association for Conflict Management, 1997, 2001-2005

Planning Committee, First Conference on Autonomous Agents and Multi-agent Systems 2002

Board Member, Social Science Research Network (SSRN) 2001-present

#### Grant Funding Agencies

Member, Review Panel, National Science Foundation, Feb 2001, May 2001, Feb 2002, June 2002, June 2003, June 2005, Feb 2009, June 2009, Oct 2010, May 2011, Oct 2011, May 2012, Oct 2012, Mar 2013, May 2013, Apr 2014

Member, Review Panel, NASA, Apr 2015

Participant, Rank Order Symposium, Center for Scientific Review, National Institutes of Health. Washington, DC, 2013

Participant, Workshop on Virtual Organizations. National Science Foundation. Washington, DC, 2007

Participant, Workshop on Social Informatics. Sponsored by the National Science Foundation. Hosted at University of California Irvine, 2006

Co-Leader, Project on Assessing Theory and Research on Groups. Supported by National Science Foundation: DRMS and Social Psychology programs (2000-2002).

### External Reviewer

Psychology Department, Chinese University of Hong Kong, 2001

Psychology Department, Leiden University, Netherlands 2005

### **USC UNIVERSITY SERVICE**

#### USC:

Member, Faculty Selection Committee for USC Endowed Graduate Fellowship, 2018

Member, Selection committee for the Mellon Foundation Sawyer Seminars, 2018

Member, Provost's Oversight Committee on Athletic Academic Affairs (OCAAA), 2015-present

Chair, Subcommittee on Best Practices for Faculty with Student Athletes, 2016-2017, 2019-

Member, USC Statistics Working Group, 2015-2018

Member, University Committee for Appointments, Promotion and Tenure (UCAPT): Social Science 2008-2010

Faculty Advisor, USC Scuba Club, 2010-2013

#### Annenberg:

Associate Dean for Research, 2016-2018, Fall 2020

Associate Dean for Faculty Affairs and Research, 2015-2016

Chair, Communication Networks Faculty Search 2019

Member, Hufschmid Chair Search Committee, 2014

Member, Merit Review Committee, 2013, 2020

Chair, Annenberg Faculty Council, 2012-2015

Chair, Non Tenure Track Promotion Committee, 2012-2013

Member, Executive Building Committee, 2010-2011; 2012-2015

Member, Executive Building Technology Subcommittee 2011, 2012-2015

Member, PhD Admissions Committee, 2010-2011, 2012-2013, 2013-2014, 2016-2017, 2020

Member, Long Range Planning Committee, 2010-2011, 2013-2015

Chair, Annenberg Information and Communication Technology Subcommittee, 2009-2011

Member, Faculty Search Committee (Economic Literacy Education), 2009-2011

Co-director, Annenberg Program on Online Communities Research Initiative, 2007-2011

Member, Annenberg Program on Online Communities Subcommittee, 2006-2011

Faculty Chair, Communication Management Masters Program 2005-2008

Member, Faculty Search Committee: On-line Communities 2005-2006

Member, Distance Learning Committee 2006-2011

## **TEACHING**

### Undergraduate Courses

Introduction to Social Psychology

Group Processes and Behavior

Marketing Communication Campaigns

Mindful Communication

Understanding Social Science Research

### Professional Masters Courses

Integrated Marketing Communication

Team Communication and Leadership

### PhD Seminars

Small Group Process

Advanced Problems in Groups: Socially Shared Cognition

Group Communication and Effectiveness in Organizations

Theory and Research in Group Decision Making

### Online Courses

Integrated Marketing Communication (Masters Level)

## **STUDENTS**

### Chair/Director of Research of Dissertation Committee:

Stewart Alexander, Styles Akira (Co-Chair), Ignacio Cruz (Co-Chair), Sam Fraidin, Naina Gupta, Young Ji Kim, James Miller, Bei Yan, Kay Yoon

### Member of Dissertation Committee:

Michael Baumann, Leila Bighash, Joe Bonito, Bryan Bonner, David Brandon, Josh Clark, Connie Davis, Kristen Guth, Christy Hagen, Joo Wha Hong, Meikuan Huang, Bettina Johnson, Jeremiah Johnson, Yoo Kyoung Kim, Ioana Literat, Nora Madjar, Valerie Makin, Leann Mischel, Ed Palazzolo, Christopher Robbins, Andrew Schrock, Sonia Shaikh, Amber Lynn Scott, Joy Statton, Chunke Su, Roderick Swaab, Robert Whitbred, Andrew Wong, Leo Xiong, Dave Yates

### Member of Qualifying Exam Committee (USC):

Styles Akira (Co-Chair), Leila Bighash, Sierra Bray, Josh Clark, Ignacio Cruz (Co-Chair), Jessica Gould Neff, Kristen Guth, Christy Hagen, Bettina Heiss, Yoo-Wha Hong, Jeremiah Johnson, Adam Kahn, Steffie Kim, Young Ji Kim (Chair), Zhan Li, Li Lu, Ioana

Literat, Drew Margolin, Jingbo Meng, Mina Park, Poong Oh, Scott Sanders, Courtney Schulz Pade, Cuihua (Cindy) Shen, Andrew Schrock (Chair), Amber Lynn Scott, Sonia Shaikh (Chair), Kim Stevens, Lena Uszkoreit, Matthew Weber, Adam Wood, Leo Xiong, Bei Yan (Chair)

Chair/Member of M.A. Examining Committee (U of Illinois):

Stephenson Beck (Chair), Amanda Bjerkan, Barbara Braun (Chair), Jennifer Bright (Chair), Gwen Costa (Chair), Kathleen Finn (Chair), Michelle Gabris (Chair), Kathy Goldman (Chair), Amy Gorden, Scott Hale, Chris Hemrick, Stephanie Hertzman, Stephanie Kobza (Chair), Rebecca Krause (Chair), Andrew Krugh (Chair), Barbara Leih (Chair), Fang Fei Lin (Chair), Jim Miller, Leigh Moody, Deborah Parker, Jennifer Rachford, Jaime Roll (Chair), Jill Ryan, Heidi Saltenberger, Susan Schafer, Carolyn Scott, Karie Sheils (Chair), Khloe Snell (Chair), Vincent Staggs, Debra Winter (Chair), Kay Yoon (Chair)

Foreign Visiting Ph.D. Students (sent by their advisors to work with me):

Sabine Mueller (U of Tuebingen), Judith Volmer (Technical U of Braunschweig), Oliver Rack (U of Kiel), Bart Verwaeren (Vlerick Business School)

External Dissertation Review Committee

Julija Mell (Erasmus U)

## **CIVIC SERVICE**

Member, Downtown LA Residential Task Force. (Organized by Councilman Jose Huizar). 2014-2016.

Participant, Greater Los Angeles Homeless Count (2020).