

Curriculum Vitae

ANDREA B. HOLLINGSHEAD
University of Southern California
3502 Watt Way, ASC 101A
Annenberg School for Communication
Los Angeles, California
aholling@usc.edu
(revised 11/08)

EDUCATION

- Ph.D.** Social Psychology, University of Illinois at Urbana-Champaign
- M.A.** Psychology, University of Illinois at Urbana-Champaign
- B.A.** Psychology, Yale University

EMPLOYMENT/PROFESSIONAL EXPERIENCE

- 5/07-present Professor, Annenberg School for Communication, University of Southern California
- 5/07-present Professor, Marshall School of Business, University of Southern California
- 8/08-present Professor, Department of Psychology, University of Southern California
- 8/05-5/07 Associate Professor, Annenberg School for Communication, University of Southern California.
- 8/99-8/05 Associate Professor, Department of Speech Communication, University of Illinois at Urbana-Champaign.
- 8/99-8/05 Associate Professor, Department of Psychology, University of Illinois at Urbana-Champaign.
- 10/00 Visiting Scholar, Kellogg Teams and Groups Research Center, Kellogg Graduate School of Management, Northwestern University.
- 1/00-4/00 Visiting Scholar, Department of Psychology, Chinese University of Hong Kong, Hong Kong, SAR, China.
- 11/99-1/00 Visiting Scholar, Department of Psychology, Hebrew University of Jerusalem, Jerusalem, Israel.

- 8/93 - 8/99 Assistant Professor, Department of Speech Communication, University of Illinois at Urbana-Champaign.
- 8/93 - 8/99 Assistant Professor, Department of Psychology, University of Illinois at Urbana-Champaign.
- 8/89-7/93 Graduate Research Assistant to Prof. Joseph E. McGrath, Department of Psychology, University of Illinois at Urbana-Champaign.
- 8/91-5/92 Instructor, Introductory Social Psychology, Department of Psychology, University of Illinois at Urbana-Champaign.
- 8/88-5/89 Graduate Research Assistant to Prof. Patrick R. Laughlin, Department of Psychology, University of Illinois at Urbana-Champaign.
- 6/87-8/88 Project Manager, Goldring & Company Market Research, Chicago.
- 10/85-6/87 Research Associate, D'Arcy, Masius, Benton, & Bowles Advertising, Chicago.

RESEARCH AND SCHOLARSHIP

BOOKS

- Hollingshead, A. B. & Poole, M. S. (Eds.) (in preparation). *Research methods for small groups: Interdisciplinary Perspectives*.
- Poole, M. S., & Hollingshead, A. B. (Eds.) (2005). *Theories of small groups: Interdisciplinary perspectives*. Thousand Oaks, CA: Sage Publications Inc.
- McGrath, J. E., & Hollingshead, A. B. (1994). *Groups interacting with technology*. Newbury Park, CA: Sage Publications Inc.

PUBLICATIONS

- Baer, M., Oldham, G. R., Jacobsohn, G. C., & Hollingshead, A. B. (in press). The personality composition of teams and creativity: The moderating role of team creative confidence. *Journal of Creative Behavior*.
- Hollingshead, A. B. (in press). Transactive memory. In J. Levine and M. Hogg (Eds.) *Encyclopedia of group processes and intergroup relations*. Thousand Oaks, CA: Sage.

- Hollingshead, A. B. (in press). The dynamics of leader emergence in online groups. In Z. Birchmeier, B. Dietz-Uhler & G. Stasser (Eds), *Strategic Uses of Social Technology: An Interactive Perspective of Social Psychology*, Cambridge Press: Cambridge, England.
- Hollingshead, A. B. (in press). Communication, coordinated action and focal points in groups: From dating couples to emergency responders. Chapter in *Purdue Symposium on Psychological Sciences*. Volume on Behavior in Social Psychology.
- Littlepage, G. E., Hollingshead, A. B., Drake, L. R., & Littlepage, A. M. (2008). Transactive memory and performance in work groups: Specificity, communication, ability differences and work allocation. *Group Dynamics*, 12, 223-241.
- Brandon, D. P., & Hollingshead, A. B. (2008). Collaborative knowledge and training in online groups. In V. I. Sessa & M. London, (Eds.) *Work Group Learning* (pp. 285-313). New York: Lawrence Erlbaum Associates.
- Majchrzak, A., Jarvenpaa, S. L. & Hollingshead, A. B. (2007). Coordinating expertise among emergent groups responding to disasters. *Organization Science*. 18, 147-161.
- Hollingshead, A. B., Costa, G. H. & Beck, S. (2007). Motives and goals in context: A strategic analysis of information sharing in groups. In K. Fiedler (Ed.), *Frontiers of Social Psychology: Social Communication*. New York: Psychology Press.
- Hollingshead, A. B. (2007). Transactive memory. In R. Baumeister and K. Vohs (Eds.) *Encyclopedia of social psychology*. Thousand Oaks, CA: Sage.
- Brandon, D. P. & Hollingshead, A. B. (2007). Categorizing on-line groups. In A. Joinson, K. McKenna, T. Postmes, & U. Reips (Eds.), *The Oxford Handbook of Internet Psychology* (pp. 105-120). Oxford, England: Oxford University Press.
- Baer, M., Oldham, G. R., Hollingshead, A. B. & Jacobsohn, G. C. (2005). Revisiting the birth order-creativity connection: The role of sibling constellation. *Creativity Research Journal*, 17, 67-77.
- Fraidin, S. N. & Hollingshead, A. B. (2005). "I know what I'm doing": The impact of gender stereotypes about expertise on task assignments in groups. In M. Neale, E. Mannix and M. Thomas-Hunt (Eds.), *Managing Groups and Teams* (Vol. 7—Status) (pp. 121-141). Greenwich, CT: JAI Press.
- Hollingshead, A. B. & Contractor, N. S. (2005). New media and small group organizing. In L. Lievrouw and S. Livingstone (Eds.), *Handbook of New Media: Student Edition*, London, England: Sage.

- Fulk, J., Monge, P. R. & Hollingshead, A. B. (2005). Knowledge resource sharing in dispersed multinational teams: Three theoretical lenses (pp.159-189). In D. Shapiro, J. Cheng, and M. Von Glinow (Eds.), *Managing Multinational Work Teams: Theory Advancement and Global Application*.(in Advances in International Management series), Elsevier/JAI.
- Hollingshead, A. B., Wittenbaum, G. M., Paulus, P., Hirokawa, R., Ancona, D., Peterson, R., Jehn, K., and Yoon, K. (2005.) A look at groups from the functional perspective. In M. S. Poole & A. B. Hollingshead (Eds.), *Theories of Small Groups*, Thousand Oaks, CA: Sage.
- Perlin, K., Flanagan, M., & Hollingshead, A. B. (2005). The Rapunsel project. In G. Subsol (Ed.) *Virtual storytelling: Using virtual reality technologies*. (pp. 251-259). Springer.
- Wittenbaum, G. M., Hollingshead, A. B. & Botero, I. (2004). From cooperative to motivated information sharing in groups: Going beyond the hidden profile paradigm. *Communication Monographs*, 71, 286-310.
- Brandon, D. P. & Hollingshead, A. B. (2004). Transactive memory systems in organizations: Matching tasks, expertise and people. *Organization Science*, 15, 633-644.
- Hollingshead, A. B. & Poole, M. S. (2004). Interdisciplinary theoretical perspectives of small groups: Part II. *Small Group Research*, 35, 243-245.
- Poole, M. S., Hollingshead, A. B., McGrath, J. E., Moreland, R. L., & Rohrbaugh, J. (2004). Interdisciplinary perspectives on small groups. *Small Group Research*, 35, 3-16.
- Wittenbaum, G. M., Hollingshead, A. B., Paulus, P., Hirokawa, R., Ancona, D., Peterson, R., Jehn, K., and Yoon, K. (2004). The functional perspective as a lens for understanding groups. *Small Group Research*, 35, 17-43.
- Hollingshead, A. B. (2004). Communication technology, the Internet and group research. Reprinted in M. Brewer & M. Hewstone (Eds), *Readings in Applied Social Psychology, Perspectives of Social Psychology Series*. Oxford, England: Blackwell.
- Hollingshead, A. B. & Brandon, D. P. (2003). Communication and transactive memory systems. *Human Communication Research*, 29, 607-615.
- Hollingshead, A. B. & Fraudin, S. N. (2003). Gender stereotypes and assumptions about expertise in transactive memory. *Journal of Experimental Social Psychology*, 39, 355-363.
- Hollingshead, A. B., Fulk, J. & Monge, P. (2002). Fostering Intranet knowledge sharing: An integration of transactive memory and public goods approaches. In P. Hinds & S. Kiesler (Eds.), *Distributed work: New research on working across distance using technology* (pp. 335-355). Cambridge, MA: MIT Press.

- Hollingshead, A. B. & Contractor, N. S. (2002). New media and organizing at the group level (pp. 221-235). In L. Lievrouw and S. Livingstone (Eds.), *The Handbook of New Media*, London, England: Sage.
- Alexander, S. C., Peterson, J. L. & Hollingshead, A. B. (2002). Support at your keyboard: A study of on-line support groups. In L. Frey (Ed.), *Group Communication in Context, Vol. 2*, Hillsdale, N.J., Lawrence Erlbaum Associates.
- Hollingshead, A. B. (2001). Cognitive interdependence and convergent expectations in transactive memory. *Journal of Personality and Social Psychology*, 81, 1080-1089.
- Hollingshead, A. B. (2001). Computer-mediated communication, the Internet, and group research. In M. Hogg and R. S. Tindale (Eds.), *Blackwell handbook of social psychology. Vol. 3 Group Processes* (pp. 557-573). Oxford, England: Blackwell.
- Hollingshead, A. B. (2000). Perceptions of expertise and transactive memory in work relationships. *Group Processes and Intergroup Relations*, 3, 257-267.
- Hollingshead, A. B. (2000). Truth and deception in computer-mediated groups. In M. A. Neale, E. A. Mannix and T. Griffith (Eds.), *Research in Managing Groups and Teams. (Volume 3: Technology and Teams*, pp. 157-173) Greenwich, CT: JAI Press.
- Brandon, D. P. & Hollingshead, A. B. (1999). Collaborative learning and computer-supported groups. *Communication Education*, 48, 109-126.
- Hollingshead, A. B. (1999). The rewards and challenges of conducting applied small group research. [Review of the book *Theory and Research on Small Groups*]. *Contemporary Psychology*, 44, 361-363.
- Hollingshead, A. B. (1999). Self, community, reality and the Internet. [Review of book: *Psychology and the Internet: Intrapersonal, Interpersonal, and Transpersonal Implications*]. *Journal of Communication*, 200-202.
- Hollingshead, A. B. (1998). Retrieval processes in transactive memory systems. *Journal of Personality and Social Psychology*, 74, 659-671.
- Hollingshead, A. B. (1998). Communication, learning and retrieval in transactive memory systems. *Journal of Experimental Social Psychology*, 34, 423-442.
- Hollingshead, A. B. (1998). Group and individual training: The impact of practice on performance. *Small Group Research*, 29, 254-280.

- Hollingshead, A. B. (1998). Distributed expertise and transactive processes in decision-making groups. In M. A. Neale, E. A. Mannix, & D. H. Gruenfeld (Eds.), *Research on Managing in Groups and Teams*. (Volume 1) (pp. 105-125). Greenwich, CN: JAI Press.
- Bonito J. A. & Hollingshead, A. B. (1997). Participation in small groups. *Communication Yearbook*, 20, 227-261.
- Hollingshead, A. B. (1996). The rank order effect in group decision making. *Organizational Behavior and Human Decision Processes*, 68, 181-193.
- Hollingshead, A. B. (1996). Information suppression and status persistence in group decision making: The effects of communication media. *Human Communication Research*, 23, 193-219.
- Laughlin, P. R. & Hollingshead, A. B. (1995). A theory of collective induction. *Organizational Behavior and Human Decision Processes*, 61, 94-107.
- Hollingshead, A. B. & McGrath, J. E. (1995). Computer-assisted groups: A critical review of the empirical research. In R. A. Guzzo & E. Salas (Eds.), *Team effectiveness and decision making in organizations* (pp. 46-78). San Francisco: Jossey-Bass.
- Hollingshead, A. B., McGrath, J. E. & O'Connor, K. M. (1993). Group task performance and communication technology: A longitudinal examination of computer-mediated vs. face-to-face groups. *Small Group Research*, 24, 307-333.
- Gruenfeld, D. H. & Hollingshead, A. B. (1993). Sociocognition in work groups: The integrative complexity of individual and group conceptualization. *Small Group Research*, 24, 362-382.
- McGrath, J. E., Arrow, H., Gruenfeld, D. H., Hollingshead, A. B., & O'Connor, K. M. (1993). Groups, tasks, technology, and time: An integration. *Small Group Research*, 24, 406-420.
- McGrath, J. E. & Hollingshead, A. B. (1993). Putting the "G" Back in GSS: Some theoretical issues about dynamic processes in groups with technological enhancements. In L. M. Jessup & J. Valacich (Eds.), *Group support systems: New perspectives* (pp. 78-96). New York: MacMillan.
- Laughlin, P. R., VanderStoep, S. W. & Hollingshead, A. B. (1991). Collective versus individual induction: Recognition of truth, rejection of error, and collective information processing. *Journal of Personality and Social Psychology*, 61, 50-67.
- Carnevale, P. J. & Hollingshead, A. B. (1991). Negotiating for your group. *Encyclopedia of human behavior*, Volume 13, (pp. 1906-1915.) New York: Marshall Cavendish.

Hollingshead, A. B. & Carnevale, P. C. (1990). Positive affect and decision frame in integrative bargaining. *Academy of Management: Best papers proceedings 1990*, 385-389.

SPECIAL ISSUE EDITOR

Lant, T., Kieser, A. & Hollingshead, A. B. (Guest Eds.) (in preparation). Organizational memory. *Organization Studies*.

Hollingshead, A. B. & Poole, M. S. (Guest Eds.) (2004). Interdisciplinary perspectives of small groups. *Small Group Research*. Feb and June issues.

INVITED PRESENTATIONS

Hollingshead, A. B. (2008). *The Benefits and Pitfalls of Transactive Memory: Shared Cognition about Unique Knowledge*. Invited speaker at MURI workshop on "Theories of Shared Cognition." University of Central Florida (Oct).

Hollingshead, A. B. (2006). *Transactive memory and collaboration in the Distributed Workplace*. Invited speaker at workshop sponsored by Center for Work, Technology, & Organization and Sun Microsystems. Santa Clara, CA (Mar).

Hollingshead, A. B. (2005). *Strategic information sharing in groups*. Invited presentation at the Society for Experimental Social Psychology Small Groups Preconference, San Diego (Oct.)

Hollingshead, A. B. (2005). *Group influence processes in computer-mediated groups*. Communication and Communication Technologies Colloquium Series. University of Arizona (Apr).

Hollingshead, A. B. (2005). *Motivated information sharing in computer-mediated groups*. Invited Presentation for Conference on Group Processes in Computer-Supported Interaction: Technological and Social Determinism. Miami University of Ohio (Apr).

Hollingshead, A. B. (2004). *Strategic information sharing in computer-mediated groups*. Invited Presentation for Cambridge Colloquium on Complexity and Social Networks. Harvard University (Dec).

Hollingshead, A. B. (2004). *Strategic information sharing in groups*. Invited Presentation at the Wharton 10th Annual OB Conference. University of Pennsylvania (Nov).

Hollingshead, A. B. (2003). *Judging expertise in groups*. Invited presentation at Small Groups Preconference: Society for Experimental Social Psychology, Boston (October).

Hollingshead, A. B. (2003). *Motivated information sharing in groups*. Invited presentation at workshop on Information Aggregation sponsored by the National Science Foundation. University of Maryland (May).

Fraidin, S. N. & Hollingshead, A. B. (2003). *"I know what I'm doing": The impact of gender stereotypes about expertise on task assignments in groups*. Invited Presentation at Managing Groups and Teams conference. Cornell University (May).

Hollingshead, A. B. (2002). *Truth and lying in computer-mediated groups*. Invited Presentation at 43.Kongress der DGPs (Germany Psychological Association), Berlin, Germany (Sept).

Hollingshead, A. B. (2002). *Truth and lying in computer-mediated interactions*. Invited Presentation at Conference on Computer-mediated Social Interaction. Department of Psychology, Miami University of Ohio (May).

Hollingshead, A. B., Wittenbaum, G. M., Paulus, P., Hirokawa, R., Ancona, D., Peterson, R., Yoon, K., and Jehn, K. (2001). *Groups from the functional perspective*. Invited presentation at Conference on Assessing Theory and Research on Groups. College Station, Texas (Oct).

Hollingshead, A. B. (2001). *Social stereotypes, perceptions about expertise, and transactive memory*. Invited presentation at the Midwestern Psychological Association. Chicago (May).

Hollingshead, A. B. (2001). *Geographically Distributed Work Teams*. (2001). Invited Speaker at Conference on Global Leadership, Center for Creative Leadership, University of Maryland. College Park, MD (Apr).

Hollingshead, A. B., Fulk, J., & Monge, P. (2000). *Getting coworkers to contribute their knowledge to intranets: An integration of transactive memory and public goods approaches*. Invited presentation at NSF workshop on Distributed Work, Carmel (Aug).

Hollingshead, A. B. (1999). *Transactive memory and work groups*. Invited Symposium on Work Groups. American Psychological Society. Denver (June).

Hollingshead, A. B. (1999). *Truth and deception in computer-mediated groups*. Invited presentation at the Managing Groups and Teams conference. Columbia University, (May).

Hollingshead, A. B. (1997). *Distributed expertise and transactive processes in decision-making groups*. Invited presentation at the Managing Groups and Teams conference. Stanford University (May).

McGrath, J. E., & Hollingshead, A. B. (1992). *Putting the "G" Back in GSS: Some theoretical issues about dynamic processes in groups with technological enhancements*. Invited

presentation at Group Support Systems: New Perspectives Conference, Bloomington, IN (May).

INVITED COLLOQUIA

Department of Psychology, San Diego State University
Department of Psychology, University of Southern California
Department of Communication, University of Arizona
Annenberg School of Communication, University of Southern California
Department of Management and Organizations, Rotterdam University
Department of Organizational and Applied Psychology, Leiden University
Johnson School of Business, Cornell University
Sloan School of Management, Massachusetts Institute of Technology
Kennedy School of Government, Harvard University
Tuck School of Business, Dartmouth University
Department of Management, Fuqua Business School, Duke University
Department of Psychology, Humboldt University, Berlin, Germany
Department of Psychology, University of Tuebingen, Germany
Department of Psychology, Purdue University
Department of Social and Decision Sciences, Carnegie Mellon University
Kellogg Graduate School of Management, Northwestern University
Department of Psychology, Chinese University Hong Kong
Department of Psychology, Hong Kong University (Social program)
Department of Psychology, Hebrew University (Jerusalem, Israel)
School of Management, Yale University (OB program)
Department of Psychology, New York University
Department of Communication, Library and Information Studies, Rutgers University
Leonard Stern School of Business, New York University (OB program)
Department of Psychology, University of Illinois Urbana-Champaign
The Wharton School, University of Pennsylvania (OB Conference)
Department of Communication, Purdue University
Department of Psychology, Rice University
Department of Business Administration, University of Illinois at Urbana-Champaign
Department of Psychology, University of California Santa Barbara
Department of Organization Behavior, University of Iowa
Center for Decision Research, University of Chicago
Department of Business Administration, University of Michigan
Department of Psychology, University of Michigan
Department of Administrative Science, George Washington University
Department of Speech Communication, University of Illinois at Urbana-Champaign

CONFERENCE PRESENTATIONS

More than 60 papers have been presented at the following conferences:

Academy of Management Annual Meeting, 2008, 2006, 2005, 2004, 2002, 1998, 1997, 1996, 1995, 1994, 1990

American Psychological Society, 2001, 1999, 1996

Computer-supported Cooperative Work (CSCW), 1991

IN-Group (Interdisciplinary Network of Group Researchers): 2007, 2006

International Communication Association: 2005, 2004, 2003, 2002, 2001, 1999, 1998, 1997, 1996, 1995, 1994

International Association for Conflict Management: 2005, 2002, 2001, 1999, 1997, 1994

Society for Judgment and Decision Making: 1992

Society for Industrial-Organizational Psychology: 2005

Midwestern Psychological Association: 2001, 1999, 1995

National Communication Association/Speech Communication Association: 2007, 2006, 2005, 2004, 2003, 2002, 1999, 1997, 1995, 1994

Sixth International Kurt Lewin Conference 1994

Society for Experimental Social Psychology: 2005, 2004, 2003, 1995

Sunbelt Social Networks Conference 2008, 2002

TIMS/ORSA 1993

RESEARCH GRANTS AND FELLOWSHIPS

National Science Foundation, Information Technology Research (ITR) (\$2,400,000). "Collaboration model to Prepare, Respond, and Recover from Disaster." PI: Feniosky Pena-Mora (UIUC), Co-PIs: Andrea Hollingshead (\$205k), Noshir Contractor (UIUC), Indranil Gupta (UIUC), Gene Robinson (UIUC), Stuart Foltz (US Army Corps of Engineers). Awarded September 2004-September 2009.

National Science Foundation, Gender in Science and Engineering (GSE) (\$897,000). "Realtime, Applied Programming for Underrepresented Students' Early Literacy (RAPUNSEL)." PI: Ken Perlin (NYU), Co-PIs: Andrea Hollingshead (\$157k) & Mary Flanagan (Hunter College). Awarded October 2003 – October 2006. www.rapunsel.org

National Science Foundation, Knowledge and Distributed Intelligence Initiative (KDI) (\$1,500,000). "Computational Modeling and Empirical Testing of the Evolution of Knowledge Networks in 21st Century Organizational Forms." PI: Noshir Contractor, Co-PIs: Andrea Hollingshead (\$165k) , Peter Monge, Kathleen Carley, Stanley Wasserman, Ray Levitt, Janet Fulk and Francois Barr, John Kunz. Awarded October 1999 - October 2002.

Research Board Grant, University of Illinois (\$5,400). "Strategic information sharing in groups." Awarded 5/02.

Center for Human Resource Management, University of Illinois (\$10,000). "Using Technologies to Support and Enhance Organizational Knowledge Networks." Co-PIs: Noshir Contractor and Andrea Hollingshead. Awarded 12/01.

Research Board Grant, University of Illinois (\$9,800). "When the Low Status Member is an Expert: Getting Low Status Members to Participate and High Status Members to Listen." Awarded 5/99.

Research Board Grant, University of Illinois (\$6,478). "Transactive memory in work groups." Awarded 5/98.

Research Board Grant, University of Illinois (\$ 5,755). "Nonverbal communication and paralanguage in transactive memory systems." Awarded 12/96.

Research Board Grant, University of Illinois (\$ 3,500). "Communication and shared memory systems." Awarded 5/96.

Research Board Grant, University of Illinois (\$ 2,880). "The development and communication of shared memory systems in intimate couples and work groups." Awarded 5/95.

Arnold O. Beckman Research Award (\$6,774), "Information and Technology in Group Decision Making." University of Illinois Campus Research Board. Awarded 5/94.

Sloan Foundation Grant (\$56,202), "Collaboration Support for the Senior Design Project in Engineering" Principal Investigators: Peter DeLisle (Engineering), Barbara O'Keefe, Noshir Contractor, and Andrea Hollingshead. Awarded 3/95.

PROFESSIONAL AWARDS AND HONORS

Ernest Bormann Research Award for Best Book or Monograph, National Communication Association, Small Groups Division, 2006 (for *Theories of Small Groups: Interdisciplinary Perspectives*)

Lambda Pi Eta Award for Outstanding Undergraduate Teaching (Department Award), 1998

Campus-wide list of teachers ranked as excellent by their students, University of Illinois, Spring 1992, Spring, 1994, Fall 1995, Spring, 1995, Fall, 1996, Spring 1996, Fall, 1997, Spring, 1998, Fall, 1998, Spring, 1999, Fall 2000, Spring 2001, Fall 2001, Spring 2002, Fall 2003, Spring 2004 (Every semester I taught at the University of Illinois)

Ronald E. McNair Minority Scholars Program Faculty Mentor, Summer 1995

Arnold O. Beckman Research Award, University of Illinois Urbana-Champaign, 1994

Finalist, Society for Experimental Social Psychology (SESP) Dissertation Award 1994

Top Three Finalist, American Psychological Association Division 49 (Group Psychology and Group Psychotherapy) 1994 Dissertation Prize

Top Three Paper Award, Academy of Management, Conflict Management Division. (1990)

Honorary Coach:

University of Illinois Women's Volleyball Team, Fall 1996

University of Illinois Men's Football Team, Fall 1998

University of Illinois Men's Baseball Team, Spring 2001

SERVICE

EDITOR

Senior Editor, Organization Science, 2004-2007

Guest Associate Editor, Management Science, Special Issue on Knowledge Management, 2001

Guest Editor, Organization Studies, Special Issue on Organizational Memory, 2007

EDITORIAL BOARDS

Editorial Board, Journal of Communication, 2008-present

Editorial Board, Journal of Experimental Social Psychology, 2006-present

Editorial Board, Journal of Personality and Social Psychology, 2003-present

Editorial Board, Academy of Management Journal, 1999-2004

Editorial Board, Group Dynamics: Theory, Research and Practice, 2003-2004
Editorial Board, Small Group Research, 2001-2004
Editorial Board, Group Processes and Intergroup Relations, 2002-2004
Editorial Board, Personality and Social Psychology Bulletin, 1998-2000
Editorial Board, Communication Education, 1997-1999
Editorial Board, Handbook of Group Communication, 1997-1998

AD HOC REVIEWER

Administrative Science Quarterly
British Journal of Social Psychology
Communication Monographs
Human Communication Research
Organizational Behavior and Human Decision Processes
Organization Science
Personality and Social Psychology Bulletin
Psychonomic Bulletin and Review
Communication Yearbook
Computer Supported Collaborative Work (CSCW)
IEEE Transactions on Systems, Man, and Cybernetics
Information Systems Research
Journal of Applied Social Psychology
Management Information Systems Quarterly
Management Science
Social Influence
National Science Foundation

MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS

Academy of Management (AOM)
International Communication Association (ICA)
National Communication Association (NCA)
Society for Experimental Social Psychology (SESP)

SERVICE TO ASSOCIATIONS AND DISCIPLINE

Member, Review Panel, National Science Foundation, Feb 2001, May 2001, Feb 2002, June 2002, June 2003, June 2005

Doctoral Consortium Presenter, Organization Communication and Information Systems Division, Academy of Management, 2006

Dissertation Award Committee Member, Organization Communication and Information Systems Division, Academy of Management, 2005

Member, Steering Committee to explore possibility of creating an interdisciplinary association devoted to the study of small groups. (Committee created Oct 2003; IN-group Organization created September, 2005; First conference: July, 2006)

Co-Organizer, Eleventh Society of Experimental Social Psychology (SESP) Groups Pre-Conference, Oct, 2003.

Co-Leader, Project on Assessing Theory and Research on Groups. Supported by National Science Foundation: DRMS and Social Psychology programs (2000-2002).

Nominating Committee, Officers for Organization Communication and Information Systems Division, Academy of Management, 1999

Board Member, Social Science Research Network (SSRN) 2001-present

Program Committee, Third International Conference on e-Social Science, 2007.

Program Committee, International Association for Conflict Management, 1997, 2001-2005

Planning Committee, First Conference on Autonomous Agents and Multiagent Systems 2002

External Reviewer, Psychology Department, Chinese University of Hong Kong, 2001;
Psychology Department, Leiden University, Netherlands 2005

Paper Reader, Organization Communication Division of International Communication Association. 1998, 2003

USC UNIVERSITY SERVICE

USC:

Member, UCAPT Committee 2008-present

School:

Faculty Chair, Communication Management Masters Program 2005-2008

Member, Faculty Search Committee: On-line Communities 2005-2006

Member, Distance Learning Committee 2006-present

TEACHING

UNDERGRADUATE COURSES

Introduction to Social Psychology
Group Processes and Behavior

PROFESSIONAL MASTERS COURSES

Integrated Communication Systems (Introduction to Marketing Communication)
Team Communication and Leadership

PHD SEMINARS

Small Group Process
Advanced Problems in Groups: Socially Shared Cognition
Group Communication and Effectiveness in Organizations
Theory and Research in Group Decision Making

STUDENTS

Chair/Director of Research of Dissertation Committee:

Stewart Alexander, Sam Fraidin, Naina Gupta, James Miller, Kay Yoon

Member of Dissertation Committee:

Michael Baumann, Joseph Bonito, Bryan Bonner, David Brandon, Connie Davis, Meikuan Huang, Bettina Johnson, Nora Madjar, Valerie Makin, Leann Mischel, Ed Palazzolo, Christopher Robbins, Joy Statton, Chunke Su, Roderick Swaab, Robert Whitbred, Dave Yates

Member of Qualifying Exam Committee (USC):

Bettina Heiss, Drew Margolin, Cuihua (Cindy) Shen, Kim Stevens, Matthew Weber

Chair/Member of M.A. Examining Committee (U of Illinois):

Stephenson Beck (Chair), Amanda Bjerkan, Barbara Braun (Chair), Jennifer Bright (Chair), Gwen Costa (Chair), Kathleen Finn (Chair), Michelle Gabris (Chair), Kathy Goldman (Chair), Amy Gorden, Scott Hale, Chris Hemrick, Stephanie Hertzman, Stephanie Kobza (Chair), Rebecca Krause (Chair), Andrew Krugh (Chair), Barbara Leih (Chair), Fang Fei Lin (Chair), Jim Miller, Leigh Moody, Deborah Parker, Jennifer Rachford, Jaime Roll (Chair), Jill Ryan, Heidi Saltenberger, Susan Schafer, Carolyn Scott, Karie Sheils (Chair), Khloe Snell (Chair), Vincent Staggs, Debra Winter (Chair), Kyungah Yoon (Chair)

Foreign Visiting Ph.D. Students (sent by their advisors to work with me):

Sabine Mueller (University of Tuebingen, Germany), Judith Volmer (Technical University of Braunschweig), Oliver Rack (University of Kiel)